

# DUTIES OF THE PATIENT



Responsibly assume the care of your health.



Submit complete, truthful and updated documentation.



Dignified and respectful treatment with health personnel.



Follow recommendations of health personnel.



Provide timely, clear, truthful and complete information.



Comply with your appointment in a timely manner or cancel it promptly.



Cancel corresponding value to the provision of the service.



make rational use of resources.



Comply with the rules institutional.



Co-responsibility in their self-care and safety of the patient.

## RIGHTS OF VULNERABLE POPULATION

### RIGHTS OF PATIENTS IN CONDITION OF DISABILITY



- Timely attention, taking into account their condition of disability.
- That clear information be provided, considering their condition of disability.
- Allow the entry of a companion when the patient authorizes it.
- Have a safe infrastructure that facilitates their access to health services.
- Allow the entry of dogs or assistance animals, which accompany people with disabilities.



### RIGHTS OF PATIENTS WITH DIAGNOSES ASSOCIATED WITH MENTAL HEALTH

- To enjoy the same rights as other users.
- To receive dignified and respectful treatment.
- Reservation of information associated with your care process.
- Accommodation in areas that promote privacy and security during care.
- Provide clear information, considering your health condition.

- To communicate freely.
- Allow the entry of a companion when required.
- To be attended by qualified professionals for your clinical condition.

## SEXUAL AND REPRODUCTIVE RIGHTS



- Autonomy to make decisions about sexuality.
- Respect for the integrity of the body and its sexual expressions.
- Express freely and autonomously their sexual orientation.
- Consensual sexual relations.
- Access to information and services associated with sexual and reproductive health, including the prevention of unwanted pregnancies.

## WOMEN'S RIGHTS



- Right to a Life Free of Violence.
- Access to information and services associated with sexual and reproductive health, including the prevention of unwanted pregnancies.
- To be treated as integral persons and not as exclusively reproductive beings.
- Exercising sexuality in a pleasant way without this necessarily entailing a pregnancy.



## RIGHTS OF THE PREGNANCY WOMAN

- Prioritization of your attention.
- Receive dignified, friendly and courteous treatment.
- Respect for their cultural beliefs and fears.
- I respect your pain.
- Right to a free informed choice.
- Have the Accompaniment of your partner.
- Access to information related to your pregnancy process.
- Unless she and her baby are subjected to unnecessary medical routines.
- Authorization request for personnel in training to be part of your care process.
- Right to immediate bond with your child and to joint accommodation.

## RIGHTS OF THE PREMATURE



- Prematurity can be prevented in many cases, through pregnancy control to which all women are entitled.
- Premature newborns have the right to be born and to be cared for in appropriate places.
- The premature newborn has the right to receive adequate attention to their needs, considering their weeks of gestation, their birth weight and their individual characteristics. Each step in their treatment must be taken with a vision of the future.
- Newborns born prematurely have the right to receive high-quality nursing care, oriented to protect their development and centered on the family.
- Babies born prematurely have the right to be fed with breast milk.
- All premature babies have the right to the prevention of blindness due to retinopathy of prematurity (ROP).

- A child who was born prematurely at high risk must have access, after neonatal discharge, to special follow-up programs.
- The family of a premature newborn has a full right to information and participation in decision-making about their health throughout their neonatal and pediatric care.
- The premature newborn has the right to be accompanied by his family at all times.
- People born prematurely have the same right to social integration as those born at term.

### CHILDREN'S RIGHTS



- Access to your birth registration and your affiliation to social security in health.
- Right to a name.
- Prioritization of your care and access to special care.
- Allow family accompaniment.
- Your caregiver's access to clear and timely information.
- Access to playful material for your recreation.
- Food guarantee.



### RIGHTS OF THE LGBTI POPULATION

- To a dignified and respectful treatment.
- Not to be discriminated against based on their sexual orientation or gender identity.
- To autonomy and sexual integrity.
- Consensual sexual relations.
- sexual equity.
- Express freely and autonomously their sexual orientation.
- Access to information and services associated with sexual and reproductive health, including the prevention of unwanted pregnancies.

## RIGHTS OF THE OLDER ADULT



- Prioritization of your attention.
- Right to be heard.
- Respect for your tastes and preferences.
- Receive dignified, friendly and courteous treatment.
- Care without discrimination.
- That a companion be allowed when the patient authorizes it.
- That information and access to services be provided in an assertive manner, taking into account their age.

## RIGHTS OF THE VICTIM POPULATION OF ARMED CONFLICT



- Recognition, dignity and restoration of their rights.
- To receive dignified and respectful treatment.
- Access to information about your rights.
- To provide information and guidance on care routes.

## RIGHTS OF THE POPULATION VICTIMS OF SEXUAL VIOLENCE



- Respect for your status as a victim.
- Receive comprehensive care, without being revictimized.
- Psychological and social support for the victim and his family.
- Access to emergency contraception, pregnancy test and diagnostic tests for STIs and HIV.
- Receive guidance, legal advice and legal technical assistance free of charge.
- Give your informed consent for medical-legal examinations.
- Reservation of identity upon receipt and confidentiality in the handling of your information.

## WAR VETERANS RIGHTS



- Recognition of your identity and condition.
- To receive dignified and respectful treatment.
- Access to information about your rights.
- Comprehensive care that considers psychological or physical sequelae, which are exempt from moderating fees or copayments.
- Right to affiliation in the subsidized regime, as long as they are not covered by the Health System of the Military Forces and the National Police or another excepted and/or special regime and do not meet the conditions to belong to the contributory regime.



## RIGHTS OF INDIGENOUS RACIAL GROUPS, ROOM, AFRO-DESCENDANT, RAIZAL, PALENQUERA

- to their cultural identity.
- To the dignity, honor and good name of the racial group.
- To use their own language, social inclusion and non-racial and ethnic discrimination.
- Respect for their customs, languages, religion; as an ethnic and cultural minority.
- Access to clear and timely information that is appropriate to their condition.
- To make informed decisions about medical procedures.
- Ethnic representation in spaces for citizen participation.

## CAREGIVER RIGHTS

- Receive dignified, friendly and courteous treatment.
- Have timely means of communication with the health team.
- Receive support from the health team in the face of doubts that arise in the management of the patient.

- Access to clear and updated information on the patient's health and its evolution.
- Receive a clearly written management plan at home.
- Have rest time.
- Say NO to the excessive demands of the patient.
- To receive emotional support.

## PATIENT RIGHTS



Receive clear, truthful, and timely information regarding your state of health and the required procedures.



Know the name of the staff who attends you



Receive dignified and respectful treatment, without any type of discrimination.



Make an informed decision, accepting or not:

- Performing medical procedure.
- Participation in research projects.
- Participation of personnel in training during your care.



Receive quality care.



Right to a second opinion when you require it.





Comply with the rules. Receive priority care when your clinical condition or vulnerability, require it.



Privacy and confidentiality of information.



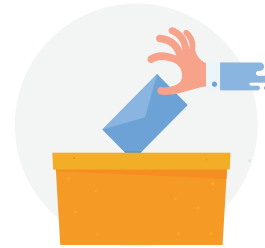
In the event of a vital emergency, receive care without any barrier of access.



Have a dignified death and spiritual accompaniment when require.



To be allowed family accompaniment, when your clinical status or health condition vulnerability requires it.



Participation in health and file claims or suggestions when you identify failures in your care process.